

Privacy Policy

Your personal information will be processed in an ethical and transparent manner, only for lawful purposes, and in a manner that safeguards your privacy and your rights.

Processing takes place manually and using IT tools, and is done for the following purposes:

- To obtain and confirm your booking of accommodations and other services, and to provide such services as requested. Since this processing is required to define our contractual relationship and to perform under our contract with you, your consent is mandatory. Should you refuse to submit your personal information, we will not be able to confirm your booking or provide you with the requested services. Processing shall cease after you check out, although some of your personal information may (or in some instances, has to) continue to be processed for the purposes and in the manner described below;
- To comply with our “Public Safety Law” (Article 109 Royal Decree n. 773, 18/6/1931) which requires that we provide identification data of our guests to the police, for purposes of public safety, in the manner established by the Ministry of the Interior (Decree of 7 January 2013). Data submission is mandatory and does not require your consent. Should you refuse to provide such information, we will not be able to host you in our hotel. Data acquired for such purposes shall not be retained by us;
- To comply with applicable administrative, accounting, and tax regulations. For these purposes, your consent is not required. Personal information is processed by us and our persons in charge of data processing and is disclosed outside the company only when and if required by law. Should you refuse to submit the required data for the above purposes, we will not be able to provide you with the requested services. Data acquired for such purposes is retained by us for the required statutory period (10 years – or longer, in case of tax audits);
- To speed up check-in on your next visit to our hotel. For such purposes, upon obtaining your consent at the time of check-in (which can be revoked at any moment), your information will be retained and will be used the next time you are our guest, for the reasons listed above;
- To send you advertising messages and updates on special offers and promotions. For this purpose, upon obtaining your optional consent, your information shall be retained and will not be disclosed to third parties. You may revoke your consent at any moment;

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